



CLIENT STEP	AGENCY ACTION	PURPOSE OF STEP	POLICY BASIS	OFFICE / PERSON RESPONSIBLE	MAXIMUM DURATION	FEE, IF ANY	DOCUMENTS REQUIRED	DOCUMENTS GENERATED
Send invite in person or via email with the following details:	Acknowledge receipt of invite	Initiate process		Public Information and Assistance Division (PIAD)	30 minutes <b>Day 1</b>		N/A	Acknowledge- ment receipt
<ol> <li>Brief         background of         the event</li> <li>Event schedule         &amp; venue</li> <li>Program</li> <li>Participants'         profile</li> </ol>	Convert invite to Inquiry Summary Form (ISF) and draft assignment memo, and forward to OPC thru Records Office			PIAD	60 minutes <b>Day 2</b>		Request letter	ISF and draft assignment memo
5. Contact details, including a valid e-mail address	Evaluate invite & assignment memo	Screen whether or not to ac- commodate request (1st)		Office of the Privacy Commissioner (OPC)	60 minutes <b>Day 3</b>		ISF, draft assignment memo, and request letter	
	If request will be accommodated, assign office to conduct; if not, reply to requester, cc PIAD			OPC	60 minutes <b>Day 3</b>			Signed assignment memo / reply letter to requester
Coordinate/meet with assigned NPC office (OPTIONAL)	Coordinate/meet with requester	Screen whether or not to ac- commodate request (2nd)		Assigned office	60-120 minutes Within 1 week of Day 3		ISF, signed assignment memo, and request letter	

