

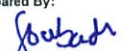
**QUARTERLY PHYSICAL REPORT OF OPERATION**  
As of March 31, 2020

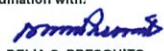
Department: Department of Information and Communications Technology  
 Agency: National Privacy Commission  
 Organization Code: 37 003 0000000

Particulars	UACS CODE	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)					Variance	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
REGULATORY AND ENFORCEMENT PROGRAM	31010000000000												
OO : Privacy and data security in information and communication systems supported and enhanced.													
Outcome Indicators													
1. Percentage of stakeholders who rated the privacy plans and policies as satisfactory or better		70%	70%	70%	70%	70%	-					70%	Pursuant to Presidential Proclamation No. 020 s. 2020 declaring a state of calamity throughout the Philippines, due to Coroná Virus Disease (COVID) 2019, the conduct of Phil-DPO ACE Training and Certification and DPA/DPO Briefings for March 2020 were put on hold.
2. Number of private sectors and government agencies checked for DPA compliance		20	30	30	20	100	79					21	Under the Enhanced Data Privacy Compliance and Monitoring Program, the NPC strengthened its monitoring efforts to ensure strict compliance with Republic Act No. 10173 or the Data Privacy Act of 2012 under the NPC Circular No. 18-02. (a) Out of 132 target (100 per GAA and 32 under Tier 2), around 79 organizations were checked for DPA compliance; (b) 29,943 Data Processing Systems registered; (c) 24,184 Data Protection Officers registered composed of 11,778 from organizations and 12,408 professional individuals; (d) 3,760 certificates of registration issued; and (e) one compliance advocacy briefing conducted.
Output Indicators													
1. Number of Public Information/Education Projects implemented		2	4	4	2	12	7					5	Under the Privacy Promotion Program, the NPC heightened its awareness campaigns thru the following: (1) 109 DPA talks by NPC Resource Speakers; (2) 15 Advisory Opinions Developed and issued; (3) 2 Stakeholders Consultative Meetings; (4) 2020 NPC Social Media Campaign per cumulative report: a) 339,865 website visits; ) 91,460 Facebook likes; c. 2,801 Twitter followers; (6) Public Affairs / Media-Related Activities : a. 890 media pick-ups & mentions; b. 28 Public relation activities; (6) Privacy Wall Forum - 34 member users from 15 sectors registered; (7) Public Assistance thru queries.

Department: Department of Information and Communications Technology  
 Agency: National Privacy Commission  
 Organization Code: 37 003 0000000

Particulars	UACS CODE	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)					Variance	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
2. Percentage of requests for technical assistance responded to within the prescribed time frame		75%	75%	75%	75%	75%	98%					23%	Per cumulative report , 98% or 21,140 out of 21,543 queries, position papers, and advisory opinions on the implication and interpretation of the provisions of Data Privacy Act, its IRR, NPC issuances and other data privacy laws for the protection of personal information in the government and private sector were acted upon within the timeline.
3. Percentage of complaints and investigations resolved		65%	65%	65%	65%	65%	92%					27%	Per cumulative report, 92% or 9,603 out of 10,415 complaints and privacy concerns received, were acted upon, handled and investigated, with the following details: 492 Orders issued to parties; 42 cases mediated; 437 inquiries via calls responded; 898 e-mails responded; 43 walk-in complainants assisted, mostly without benefit of counsel.
4. Number of international membership or cooperation entered		0	1	1	1	3	1					2	International cooperation and collaboration with regulatory agencies, data privacy regulators and other organizations is strengthened to facilitate cross-border regulatory and enforcement of data privacy policies in order to develop privacy policy standards for the protection of personal information in the government and private sector and to meet international privacy standards: (1) 28 Jan. 2020, World Bank Group Data Privacy Day - High-Level Lunchtime Roundtable , Washington DC, USA.

Prepared By:  
  
 SUSANA O. ABADA  
 Planning Officer  
 Date: 2020-04-15 17:17:47.0

In coordination with:  
  
 MARIA DELIA S. PRESQUITO  
 OIC-Director IV, Finance and Administrative Office  
 Date: 2020-04-15 17:19:34.0

Approved By:  
  
 RAYMUND E. LIBORO  
 Head of Agency  
 Date: 2020-04-15 17:20:27.0