

QUARTERLY PHYSICAL REPORT OF OPERATION

As of June 30, 2021

Department : Department of Information and Communications Technology
 Agency : National Privacy Commission

Organization Code (UACS) : 37 003 0000000

Particulars	UACS CODE	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)					Variance	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
REGULATORY AND ENFORCEMENT PROGRAM	3101000000000000												
OO : Privacy and data security in information and communication systems													
Outcome Indicators													
1. Percentage of stakeholders who rated the privacy plans and policies as satisfactory or better		75%	75%	75%	75%	0.75	94.6%	93%			93.80% ave.	18.80%	For the 2nd quarter, NPC garnered 93% total average satisfactory rating comprising of the following activities: (a) 93% for Privacy Awareness Week celebration conducted on May 27-28, 2021; (b) 93% for DPO ACE Level 1 Trainings for Government sector. For the 1st quarter, 94.6% satisfactory rating garnered during celebration of the International Data Protection Day 2021 on on 28 January 2021.
2. Number of private sectors and government agencies checked for DPA compliance		50	100	100	100	350	83	323			406	56	Under the Enhanced Data Privacy Compliance and Monitoring Program, (a) 400 organizations (311 private and 69 government), were checked for DPA compliance thru privacy sweeps; (b) 598 Data Protection Officers (DPOs) registered composed of 515 organizations and 83 individual professionals; (c) 732 certificates of registration with complete requirements issued; (d) 398 Compliance Letters Sent; (e) 122 received Data Breach Notifications; (e) Commencement of EC Online Registration System or eRehistro.

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Output Indicators													
1. Number of Public Information/Education Projects Implemented		2	4	4	2	12	13	3			16	4	<p>A total of 16 activities and projects (APs) on Data Privacy Act (DPA) nationwide awareness campaign for the whole year are implemented comprising of the following activities: (a) Celebration of Data Protection Day 2021/ 28-Jan-2021; (b) Annual Celebration of Privacy Awareness Week/ 27-28 May 2021; (c) DPO ACE Level 1 Training/ 26 May 2021; (d) 161 NPC Stakeholders Consultative Meetings; (e) 236 NPC Speaking Engagements by invitation; (f) NPC Social Media Campaign consist of 105 Facebook posts with 110,561 likes, 62 tweets with 4,060 Twitter followers and 43 Instagram posts; (g) Public Affairs/ Media-Related Activities comprising of 1127 pick-up & mentions and 25 Public Relation activities; (h) 22 Advisory Opinions issued; (i) 18,008 public assistance thru emails, walk-ins, calls, social media messages acted upon; (j) website visits with an average of 195,872 monthly visits; (k) 22 Public Health Emergency (PHE) bulletins - NPC Response to COVID-19 with three (3) issuances on 2021 [PC PHE Bulletin; (l) DPO Journal Publications; (m) Online Registration System or eRehistro.- NPC's new registration and renewal platform; (n) NPC Circular 2021-01 – 2021 Rules of Procedure of the National Privacy Commission; (o) NPC Advisory No. 2021-02 – Guidance for the Use of the ASEAN Model Contract Clauses and ASEAN Data Management Framework; and (p) 2019 Annual Report publication.</p>
2. Percentage of requests for technical assistance		75%	75%	75%	75%	0.75	99.93%	99%			99.46% ave.	24.46%	<p>(a) Per cumulative report, 99% or 18,008 out of 18,012 queries, thru emails, walk-ins calls, AskPriva App, and Social Media messages were acted upon; (b) Nine (9) FOI Requests were processed for the second quarter of 2021; (c) Three (3) comments on Bills were released specifically House Bill No.13, 37, 565, 1409, 1804, 2210, 2618, 3446, 3569, 3996, 4141, 4571, 4615, 4652, 5352, 5965, 5967, 6089, and 6438: Proposed Measures Regulating use or Operation of Motorcycles as Public Utility Vehicles; (d) two (2) Legal Reviews; and (e) twenty-two (22) advisory opinions were issued this year on the implication and interpretation of the provisions of the RA10173, its IRR, NPC issuances and other data privacy laws</p>

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3. Percentage of complaints and investigations resolved		65%	65%	65%	65%	0.65	100%	76%			88% ave	23%	For 2021, 76% or a 2,595 out of 3,435 complaints received were acted upon, handled and investigated. Moreover, since 2016 up to present, a grand total of 19,425 complaints and privacy concerns were received by the Commission.
4. Number of international membership or cooperation entered			1	1	1	3	10	4			14	11	International coordination and collaboration activities with international entities are strengthened to adopt/observe standard practices and issuances related to data protection and privacy: (a) MOU Signing between NPC and United Kingdom's Information Commissioner's Office (ICO)/12-Jan; (b) Global Privacy Assembly (GPA) Covid-19 Working Group Meetings; (c) WhatsApp Meeting with Hong Kong Singapore and Macao/19-Jan; (d) Council of Europe (COW) 40th Anniversary of Data Protection Convention 108/28-Jan; (e) IAPP Data Privacy Day: A Fireside Chat/28-Jan; (f) US Embassy/NPC Market Landscape/ Registration Guidance/ 22-Jan; (g) CIPL/NPC Contract Meeting/ 03 Feb; (h) Meeting with Amazon Web Services/23 Feb; (i) ASEAN Digital Data Governance Meetings; (j) APEC Related Meetings (GPEN Pacific Call; (k) International Forum and Privacy & Data Protection May 19, 2021; (l) Joint EU-Singapore Webinar on Cross Border Data Flows, May 25, 25, 2021; (m) 55th Asia Pacific Privacy Authorities Forum June 16-18, 2021; (n) OECD-GPA-UN SRP Online Workshop on One Year Later: Addressing the Data Governance and Privacy Implications of the COVID-19 Pandemic and the Road to Recovery June 21-23, 2021.

Prepared By:


SUSANA O. ABADA
 Planning Officer
 2021-07-13 11:17:45

In coordination with:


MARILOU C. LEELIAN
 OIC-Director IV, FAO
 2021-07-13 11:17:45

Approved By:


Atty IVIN RONALD D.M. ALZONA
 Executive Director
 2021-07-13 11:23:22