

**QUARTERLY PHYSICAL REPORT OF OPERATION**  
4th Quarter 2018

BAR No. 1

Department : Department of Information and Communications Technology  
Agency : NATIONAL PRIVACY COMMISSION  
Operating Unit :

	Current year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

PARTICULARS	UACS CODE	Physical Targets					Physical Accomplishments					Variance as of 1st Qtr	Remarks
		1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	TOTAL	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	TOTAL		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
<b>I. OPERATIONS</b>	00000301 0000000												
<b>MFO 1 - REGULATORY AND ENFORCEMENT PROGRAM</b>													
<u>Outcome Indicators</u>													
1. Percentage of stakeholders who rated the privacy plans and policies as satisfactory or better		15%	15%	15%	15%	60% per cumulative	100%	100%	100%	86%	86%	26%	Per cumulative report (target & accomplishment), the NPC has obtained a total average of 86% rating (evaluation ) as it embarked on the Data Privacy Act awareness activities and Data Protection Officers Accountability, Compliance, and Ethics (ACE) training and certification program to promote and protect data privacy rights and to build privacy resilience and culture, as follows: <ul style="list-style-type: none"> <li>• 84% = 18 DPA briefings, with 1,709 participants</li> <li>• 89% = 1 Data Protection Officers ACE Program, with 40 participants</li> <li>• 86% = Privacy Awareness Week 2018, with 2,000 participants</li> </ul>
2. Number of private sectors and government agencies checked for DPA compliance		2	2	2	2	8	8	--	--	5	13 sectors, 152 PICs	5	2. Privacy compliance sweep/check was conducted to at least one hundred fifty-two (152) Personal Information Controllers (PICs) composed of the following thirteen (13) sectors:  <ul style="list-style-type: none"> <li>• Govt. - State Universities &amp; Colleges 40</li> <li>• Government agencies 6</li> <li>• Retail &amp; Direct Marketing 29</li> <li>• Banks 22</li> <li>• Hotels 28</li> <li>• BPOs 9</li> <li>• HMOs 7</li> <li>• Life Insurance Provider 6</li> <li>• Service Provider 1</li> <li>• Hospitals 1</li> <li>• Non-Bank Financial Institutions 1</li> <li>• Transportation and logistics 1</li> <li>• Universities and Colleges 1</li> </ul> <p align="right">----- Total 152</p> <ul style="list-style-type: none"> <li>• 29,899 Data Processing Systems registered</li> <li>• 22,915 Data Protection Officers (DPOs) of organizations and individual professionals appointed/ designated.</li> </ul>

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Output Indicators													
3. Number of Public Information / Education Projects implemented		3	2	3	2	10	7	7	1	--	15	5	<p><b>A. AWARENESS CAMPAIGNS &amp; ISSUANCES</b></p> <ol style="list-style-type: none"> <li>1. <b>Data Protection Officers Briefing Sessions</b> <ol style="list-style-type: none"> <li>a. Conducted Eighteen (18) DPO briefing sessions, 1,709 pax</li> </ol> </li> <li>2. <b>Data Privacy Council Assembly</b> <ol style="list-style-type: none"> <li>a. Conducted 20 DP Stakeholders Assemblies; attended by 525 pax</li> </ol> </li> <li>3. <b>Data Protection Officer's Summits / DPO Regional Summits</b> <ol style="list-style-type: none"> <li>a. Conducted twenty-one (21) summits, with 2,621 participants</li> </ol> </li> <li>4. <b>NPC Stakeholders Engagement</b> <ol style="list-style-type: none"> <li>a. 223 Coordinations, meeting, &amp; consultations with stakeholders on Data Privacy Act, its IRR and other NPC issuances conducted.</li> </ol> </li> <li>5. <b>Privacy Awareness Week (PAW) Conference</b> <ol style="list-style-type: none"> <li>a. 1st National Data Privacy Conference - Privacy Awareness Week May 2018 (est. 2,000 participants)</li> <li>b. <b>Privacy Awareness Week 2018 Communication Campaign</b> <ul style="list-style-type: none"> <li>- PAW Website, 5 Ways to Celebrate PAW video, 2 PAW Teaser Videos</li> <li>- Privacy@Work posters, Template message of support</li> <li>- PAW Streamers &amp; Poster Placement (MMDA, PNR, LRT, MRT)</li> <li>- PAW text blast (in partnership with National Telecom Com)</li> <li>- NPC Booth + DPO Contest; PAW souvenir folio</li> </ul> </li> </ol> </li> <li>6. <b>NPC Speaking Engagements (by invitation)</b> <ol style="list-style-type: none"> <li>a. 615 DPA talks by NPC Resource Speakers from Jan - Dec. 2018</li> </ol> </li> <li>7. <b>2018 NPC Social Media Campaign per cumulative report</b> <ol style="list-style-type: none"> <li>a. 253,746 website visits,</li> <li>b. 71,444 Facebook followers</li> <li>c. 1,765 Twitter followers</li> </ol> </li> <li>8. <b>Public Affairs / Media Relation Activities</b> <ol style="list-style-type: none"> <li>a. 43 -Communication projects;</li> <li>b. 25 Media relation activities</li> <li>c. 777 pick-ups &amp; mentions</li> </ol> </li> <li>9. <b>PSST! Online (Privacy, Safety, Security and Trust) - PrivaMoves Roadshows</b> <ol style="list-style-type: none"> <li>a. Launched in May 2018, 1st National Data Privacy Conference, Privacy Awareness Week 2018;</li> <li>b. Five videos produced, released, and uploaded to NPC FB page</li> </ol> </li> <li>10. <b>NPC Circulars and Advisory Development and Issuances</b> <ol style="list-style-type: none"> <li>a. NPC Circular 18-01 - Rules of Procedure on Requests for Advisory Opinions</li> <li>b. NPC Circular 18-02 - Guidelines on Compliance Checks</li> <li>c. NPC Circular 18-03 Rules on Mediation Before NPC</li> <li>d. NPC Advisory 18-01 or the Guidelines on Security Incident and personal Data Breach Reportorial Requirements;</li> <li>e. NPC Advisory 2018-02 Updated Templates on Security incident and Personal Data Breach Reportorial Requirements</li> <li>f. Ninety-three (93) Advisory Opinions issued from Jan-Dec. 2018</li> </ol> </li> <li>12. <b>Privacy Wall Forum</b></li> <li>13. <b>Data Protection Officers ACE Certification Program</b></li> </ol> <p><b>B. INFORMATION MATERIALS - 2018 NPC Communication Plan</b></p> <ol style="list-style-type: none"> <li>13. <b>NPC Collaterals</b></li> <li>14. <b>NPC Audio Visual Materials</b> - a. LRT Ad; b. Radio ad, etc</li> <li>15. <b>NPC Print Materials</b> Toolkit, 3rd revision; Compendium; Poster for Data Subjects, PICs/PIPs and NPC-Grey Poster; Intro Brochure and 4 Sectoral brochure; Advisory 18-02 FAQs, etc.</li> </ol>

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4. Percentage of requests for technical assistance responded to within the prescribed time frame		15%	15%	15%	15%	60%	98%	99%	99%	99%	99%	39%	<p>Per cumulative report, <b>99%</b> or <b>30,350</b> out of <b>30,390</b> queries and requests were acted upon within the timeline which comprised of the following:</p> <ul style="list-style-type: none"> <li>• <b>30,288</b> queries via emails, walk-ins, calls, social media, etc.</li> <li>• <b>Ninety-three (93)</b> Advisory Opinions issued on the implication and interpretation of the provisions of Data Privacy Act, its IRR, NPC issuances and other data privacy laws for the protection of personal information in the government and private sector.</li> <li>• <b>Nine (9)</b> policy &amp; position papers and proposed legislations were issued to the House of Representatives, the Senate and other government agencies</li> </ul>
5. Percentage of complaints and investigations resolved		15%	15%	15%	15%	60%	69%	64%	67%	61%	61%	1%	<p>1. Per cumulative report, the NPC has handled and investigated <b>61%</b> or <b>641</b> cases out of <b>1,047</b> total number of complaints comprised of 826 cases in 2018 and 221 cases in 2017.</p> <p>2. NPC received <b>2,360</b> Annual Security Incident and Personal Data Breach Reports for security incidents per NPC Circular No. 16-03 on Personal Data Breach Management that requires both the Personal Information Controller (PIC) and the Personal Information Processor (PIP) to document all occurrences of security incidents and personal data breaches (those covered by the mandatory notification requirements and those not covered by such requirements), and submit an Annual Security Incident and Personal Data Breach Report to the NPC.</p>
6. Number of international membership or cooperation entered.			1	1	1	3	7	0	3	1	11	8	<p>NPC entered and maintained its membership/participation in the international organizations to facilitate cross-border regulatory and enforcement of data privacy policies and to strengthen linkages with regulatory agencies and data privacy regulators to develop privacy policy standards for the protection of personal information in the government and private sector:</p> <ol style="list-style-type: none"> <li>1. <b>International Conference of Data Protection and Privacy Commissioners (ICDPPC)</b> Member of the Executive Committee, Oct. 2018</li> <li>2. <b>Asia Pacific Privacy Authorities Forum (APPA)</b> - privacy authorities in the Asia Pacific Region</li> <li>3. <b>International Association of Privacy Professionals (IAPP)</b> Global Privacy Summit 2018, Washington DC, 27-28, March 2018 <ul style="list-style-type: none"> <li>▪ Data Protection Authorities Meeting with US Office of Management &amp; Budget, March 26;</li> <li>▪ APEC - CBPR Workshop, March 26;</li> <li>▪ Meeting with EU Commission on Data Privacy, March 28;</li> <li>▪ <b>IAPP Asia Privacy Forum</b>, Singapore, 23-24 July 2018</li> </ul> </li> </ol>


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continuation:  Number of international membership or cooperation entered.													<p>4. <b>Committee of Convention 108, Council of Europe</b> 44th Bureau meeting - General Data Protection Regulation (GDPR)</p> <p>5. <b>Asia-Pacific Economic Cooperation (APEC) Senior Officers Meeting</b>, Papua New Guinea, 25-28 Feb 2018</p> <p>6. <b>Global Privacy Enforcement Network (GPEN)</b> - Phils. member representative on Cross-border Cooperation in the Enforcement of Laws Protecting Privacy</p> <p>7. <b>BPS-TC60 and Subcommittee Meetings</b></p> <p>8. <b>Joint Cyber Security Working Group (JCSWG)</b> - FBI / US Embassy</p> <p>9. <b>Bureau of the Consultative Committee, Paris Council of Europe Office</b> - Convention for the Protection of Individuals with Regard to Automatic Processing of Personal Data, September 24&amp;26, 2018</p> <p>10. <b>Data Protection Excellence (DPEX) Network</b> Singapore Management University and Straits Interactive Launch of Data Protection Excellence (DPEX) Centre Singapore, July 15-17, 2018</p> <p>11. <b>Asia-Pacific Telecommunity</b>, Symposium on Cybersecurity, Seoul, South Korea, Sept. 2018</p>

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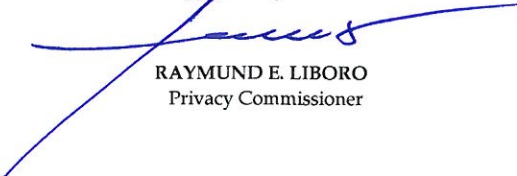
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