

## Republic of the Philippines NATIONAL PRIVACY COMMISSION

## \*PROGRAMS/PROJECTS/ BENEFICIARIES AND STATUS OF IMPLEMENTATION

Major Programs	BENEFICIARIES	RATIONALE OF THE PROGRAM	STATUS OF IMPLEMENTATION (On-going)
1. ENHANCE D DATA PRIVACY COMPLIANCE AND MONITORING PROGRAM Government and Private Sector Data Privacy Resilience Program	1.Government - NGAs, SUCs, LGUs and GOCCs; 2.Private sector including MSMEs and high-risk private institutions; 3.Personal Information Controllers & Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data); 4.Data Protection Officers or DPOs	The NPC intensifies its monitoring efforts to ensure strict compliance with Republic Act No. 10173 or the Data Privacy Act of 2012 under the NPC Circular No. 18-02 dated 20 September 2018 on guidelines on checking for compliance to heighten awareness and facilitate compliance among data subjects, including Personal Information Controllers (PICs) and Personal Information Processors (PIPs) through their Data Protection Officers. Aside from monitoring the compliance of government agencies or instrumentalities on their security and technical measures and managing the registration of data processing systems, the NPC thru its Compliance and Monitoring Division conducts privacy compliance sweeps/checks and aids on matters relating to data protection at the request of a national or local agency, a private entity or any individual.  Purpose:  • To effectively and efficiently perform one of the mandates of the commission in monitoring the registration of all data processing systems;  • To monitor compliance thru various forms of audit, such as, but not limited to on-site visits;  • To effectively deploy awareness specifically on How to Comply with the Five (5) Pillars of Compliance including the 32-Point Compliance Checklist.	<ul> <li>NPC strengthened its monitoring efforts to ensure strict compliance with Republic Act No. 10173 or the Data Privacy Act of 2012 under the NPC Circular No. 18-02.</li> <li>Accomplishments under this program are as follows: <ul> <li>Around 207 organizations (67 govt, 140 private) were checked for DPA compliance, out of 112 total target;</li> <li>29,943 Data Processing Systems registered;</li> <li>22,812 Data Protection Officers registered, composed of 10,448 Data Protection Officers (DPOs) of organizations and 12, 364 individual professionals;</li> <li>3,323 certificates of registration with complete requirements were issued;</li> <li>18 Compliance advocacy activities conducted</li> </ul> </li> </ul>

## Major Programs BENEELGIARIES RATHONALE OF THE PROGRAM STATUS OF IMPLEMENTATION Around 20 PHIL-DPO Compliance, This program aims to further accelerate the 1. Data Protection Officers 2. RESILIENT Accountability and Ethics (ACE) Trainings capabilities of a Data Protection Officer by equipping (DPOs): Capacity building DATA were conducted in 2019, certified with to efficiently manage his him or her with the relevant privacy and data **SUBJECTS** or her agency's / DPO-ACE Level 1: Zamboanga, Clark protection knowledge and skills necessary to manage - Enhanced Data organization's compliance Pampanga, Naga, Bicol, Baguio City, Davao, effectively in a risk-based and comprehensive manner to the DPA based on the Protection Cebu, Iloilo, and NCR - Retail and the compliance of their organization to the Data NPC's 5 Pillars of Data Officers (DPO) Manufacturing, Telco, Media, Real Estate. Privacy Act of 2012. This is also to respond to the need Privacy Accountability Health Sector and Government Sector; **ACE Training** of DPOs nationwide to raise their level of competency and Compliance and understanding as well as build a pool of personnel and Framework and other Per cumulative report, NPC has obtained a equipped with skills at par with global standards in Certification issuances: total average of 90% evaluation rating for data privacy and protection. This training program is **Program** • Personal Information 2019 on Data Privacy Act awareness and based on the NPC's 5 Pillars of Data Privacy Controllers and training activities conducted to promote Accountability and Compliance Framework as well as Processors (PICs and and protect data privacy rights and to PIPs): Fulfillment of international laws and standards that find application essential requirements for equip Data Protection Officers with within the Philippine setting. compliance to the Data relevant privacy and data protection Privacy Act of 2012 (DPA); knowledge and skills to build privacy Purpose: • Data Subjects: Increased resilience and culture, details as follows: compliance of PICs and Data Protection Officers (DPOs) from the government PIPs with the DPA will and private sectors are targeted to effectively expand For the 1st Otr. 2019, NPC has obtained ensure that their privacy 90% rating, consisted of 3 PSST or their knowledge and manage the compliance of his or rights are upheld and 'Privacy, Safety, Security, and Trust online' her organization, agency, company, or corporation personal data are secured Orientations and Data Protection Officers and kept safe. with the DPA and other relevant issuances: Health, Accountability, Compliance, and Ethics Bank & Non-Bank Financial Institutions, Business (ACE) Training and Certification; process outsourcing (BPO), Telco, Education and Research, Retail, Hospitality, Tourism, Media and For the 2nd Otr. 2019, NPC has obtained Social Media, Real Estate, Transportation and 88% rating, consisted of 2 DPO ACE Logistics, Pharmaceutical Industry, Utilities, Direct Trainings; and Marketing & Networking; NGAs and other sectors. For the 3rd Otr. 2019, NPC obtained an average of 92% rating, consisted of DPA orientations (88%), PSST (94%), Phil-DPO ACE training (94%) and workshops and forums as part of the Privacy Awareness

Week (PAW) celebration (90%); and

			For the 4th Qtr. 2019, NPC has obtained an average of 90% consisted of a 7 DPO ACE trainings (90%), PSST (95%), and DPO briefings (86%).
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3. PRIVACY PROMOTION PROGRAM	1. Data subjects; 2. Personal Information Controllers & Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data); 3. Data Protection Officers or DPOs; 4. Privacy advocates 5. Citizens	Cognizant of the need to directly engage covered organizations, both in private and government sector, individual professionals and the citizens, the NPC strengthens its advocacy program thru embarking nationwide awareness campaign through the conduct of briefings and trainings on Data Privacy Act and other related issuances to promote data privacy of the stakeholders and the citizens for them to know and understand their rights which are protected under the Data Privacy Act of 2012.  Purpose:  The Privacy Promotion Program aims to contribute to fully engage and empower citizens as data subjects (PDP Chap. 5); increase the competitiveness, innovativeness & resiliency of Personal Information Controllers (PICs) and Personal Information Processors (PIPs) from various industries/sectors (PDP Chap. 9); and reduce citizen's vulnerability to data privacy risks including identity theft/fraud, financial loss, loss of employment or business opportunity, discrimination, embarrassment and physical risks to safety (PDP Chap. 11).	To heighten DPA awareness and ensure protection of individuals' rights to privacy and to personal data protection, the NPC intensifies its Data Privacy Act (DPA) nationwide awareness thru its Privacy Promotion Program composed of the following projects/activities:  • 2000 participants - Privacy Awareness Week (PAW), May 23-24, 2019, Presidential Proclamation No. 527  • 24 Data Privacy Act Briefings conducted; • 1,342 students oriented through PSST; • 33 Data Privacy Council Assembly / DPO Summits • 217 NPC Stakeholders Consultative Meetings held with stakeholders on Data Privacy Act, its IRR, NPC issuances and other DPA concerns; • 971 DPA Speaking Engagements (by invitation); • Social Media Campaigns: a) 1,608,830 website visits (134,069 ave; b) 89,096 Facebook likes, as increase of 473% since its launch in 2016 and c) 2,653 Twitter followers • 18 information materials produced; • Public Affairs and Media-Related Activities, composed of: a) 38 communication projects, b) 3,154 pick-ups & mentions (406% increase from 777 last

year amounting to 1.5M in PR value); and c.  10 Public Relation Activities.
48 Advisory Opinions Developed and
Issued;  • Privacy Wall Forum app with 537
member users, 24 sectors;
• 20 PHIL-DPO Accountability, Compliance
and Ethics Trainings conducted;
• 99% or 32,019 out of 32,107 queries
received via emails, walk-ins, calls, social
media messages were acted upon within the
timeline on the implication and
interpretation of the provisions of Data Privacy Act, its IRR, NPC issuances and
other data privacy laws;
• 52nd Asia Pacific Privacy Authorities
(APPA) Forum, <b>65</b> international delegates;
Global Privacy Forum held in Cebu City,
with 416 participants.

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