

QUARTERLY PHYSICAL REPORT OF OPERATION

As of September 30, 2022

Department : Department of Information and Communications Technology

Agency : National Privacy Commission

Organization Code (UACS) : 37 003 0000000

Particulars	UACS CODE	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)					Variance	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
REGULATORY AND ENFORCEMENT PROGRAM	3101000000 00000												
OO : Privacy and data security in information and communication systems													
Outcome Indicators													
1. Percentage of stakeholders who rated the privacy plans and policies as satisfactory or better		75%	75%	75%	75%	75%	84.50%	93.85%	89.40%		89.25%	14.25%	The Commission garnered an overall total average rating of 89.25% as a result of the NPC's information and educational drive. For the third quarter 2022, the NPC attained a total average rating of 89.4%, which included the following activities: (a) 89.6 % rating DPO ACE Level 1 Training Program in collaboration with MWSS; 20-21 July 2022; 47 participants; (b) 91.6 % rating DPO ACE Level 1 Training Program in collaboration with BSP; 28 September 2022; 114 participants; (c) 87% rating - recieved by NPC on public assistance through queries and requests.
2. Number of private sectors and government agencies checked for DPA compliance		100	100	100	100	400	132	162	149		443	43	Highlights of accomplishments under the Enhanced Data Privacy Compliance and monitoring Program for the thrid quarter are as follows: (a) 30 compliance visits were conducted since it commenced in April 2022 and 417 organizations were checked for DPA compliance thru privacy sweeps, composed of 380 from the private and 37 from the government sector, including 57 via documents submission; (b) 1,306 Data Protection Officers (DPOs) registered with NPC composed of 1,263 organizations and 43 individual professionals for the quarter with an overall total of 3,239 DPOs registered (3,063 organizations and 176 individual professionals) as of September 30, 2022; (c) 1,861 certificates of registration with complete requirements issued for the quarter which reached a total cumulative data of 5,798 certificates issued as of September 30, 2022; (d) 30 Warning letters and 57 notices of Documents submission were sent; (e) 112 Data Breach Notifications acted upon with 54 in quarter III. Of these notifications, the top specific causes are Hacking (22%), Unauthorized disclosure, (9%), Unintended recipient (8%), Ransomware/Malware (8%) and email blast (8%).

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Output Indicators													
1. Number of Public Information/Education Projects implemented		3	3	3	3	12	14	3	4		21	9	<p>Twenty-one (21) activities and projects (APs) are being continuously implemented as part of the national awareness campaign for the Data Privacy Act (DPA) as follows::</p> <ol style="list-style-type: none"> 1) Conduct of Privacy Awareness Week (PAW) 2022 with the theme "Ang PAWer ng Data Privacy Mo: Praktikal, Angkop at Wastong Pagproseso ng Datos ni Juan at Juana" last 25-26 May 2022 gathering a total of 16,106 online participants and viewers across MS Live, Facebook and Youtube with an overall satisfactory rating of 94.75%; 2) State visit of H.E. Ferdinand Romualdez Marcos Jr., President of the Republic of Philippines to the Republic of Singapore held in Singapore and Signing of Memorandum of Understanding (MOU) with Singapore PDPC and NPC on September 05-08, 2022; 3) Six (6) Kabataang Digital sessions were conducted with 2,214 participants from Grades 4-6; 4) Five (5) Privacy, Safety, Security and Trust Online (PSST) sessions were conducted in February and April 2022 with a total 63,420 participants and viewers via Facebook and Youtube; 5) Ikaw at OLA: Talakayan ukol sa Online Lending para sa mga data subjects; 23 February 2022; 50 pax; 6) Privacy at Facebook: Paano Poprotektahan ang Personal na Impormasyon 7) Teacher, Teacher! Paano ba Mapoprotektahan ang Personal Data ko Online at Offline; 4 July 2022; 4,126 pax; 97%; 8) Data Not For Sale! Safety ng Personal Data sa Online Shopping; 26 August 2022; 2,134 pax; 94%; 9) Text Scam o Smishing? Paano Mapoprotektahan ang sarili sa SMS Modus; 07 September 2022; 32,900 pax; 95%; 10) Consultative Meetings with 662 NPC Stakeholders from various sectors; 11) NPC Speaking Engagements by invitation - 109 DPA talks;
													<ol style="list-style-type: none"> 12) NPC Social Media Campaign consist of 168 Facebook posts with 4,833 likes, 54 tweets with 5,264 Twitter followers and 44 Instagram posts; 13) 20 Advisory Opinions issued, five (5) of these were released in 3rd quarter 2022; 14) Public assistance acted upon consist 44,800 thru emails, walk-ins, calls, social media messages acted upon; 15) Website visits with an average of 148,010 monthly visits; 16) One (1) Public Health Emergency (PHE) bulletins - NPC Response to COVID-19; 17) Train the Trainers (T3) Program development; 18) Joint Administrative Order 22 s. of 2022 – Guidelines for online businesses reiterating the laws and regulations applicable to online businesses and consumers 19) NPC Advisory No. 2022-03 - Guidelines on Requests for Personal Data of Public Officers 20) PHILDPO Training and Certification Program - 5 events conducted; 21) NPC Press release and statements, 24 issued/published

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2. Percentage of requests for technical assistance responded to within the prescribed time frame		80%	80%	80%	80%	80%	99%	99%	100%		99%	19%	<p>Per cumulative report, the following accomplishments thru technical assistance and related interventions are as follows:</p> <p>a) 100% or 44,800 out of 44,800 queries, thru emails, walk-ins, calls, AskPriva App, and Social Media messages were acted upon with an average satisfactory rating of 87%;</p> <p>b) 326 FOI Requests were processed for 2022 majority under invalid requests and eight (8) ongoing request;</p> <p>c) Ten (10) legislative comments/position papers entered and commented on the implication of data privacy of proposed national or local statutes, regulations or procedures; and</p> <p>d) Twenty (20) advisory opinions issued this year on the implications and interpretation of the provisions of the RA10173, its IRR, NPC issuances and other data privacy laws</p>

3. Percentage of complaints and investigations resolved		70%	70%	70%	70%	70%	100%	99%	100%		99.67%	29.67%	<p>Highlights of accomplishments under the Complaints, Investigation, and Enforcement Programs are as follows:</p> <p>a) 100% complaints and privacy concerns were handled and acted upon;</p> <p>b) A total of 217 complaints received and docketed for the evaluation of investigating officers, 96 of these are Online Lending Application-related complaints. Of these, 290 decisions were sent to concerned parties. Likewise, a total of 6,335 privacy concerns received thru landline, mobile phones and electronic emails were received and were all acted upon as of September 2022;</p> <p>c) 557 preliminary conferences were conducted from January to September 2022 in which 322 are OLA cases and 235 are Non-OLA cases;</p> <p>d) Orders issued: i) 67 Compliance Letters, Enforcement letters and Enforcement Action Reports; (ii) Enforcement of Temporary Bans on twenty-nine (29) Online Lending Apps (OLA); (iii) Enforcement and monitoring of Cease-and-Desist Orders on four (4) organizations</p> <p>e) From January to September, the NPC has sent 2,697 orders such as: Decisions for Outright Dismissal sent thru Mail (290), Orders Sent thru Mail (1,004), and Orders Sent thru electronic mail (1,403)</p>
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4. Number of international membership or cooperation entered		1	1	1		3	8	7	3		18	15	<p>International coordination and collaboration activities with international entities are continuously strengthened to adopt/observe standard practices and issuances related to data protection and privacy, with the following highlights:</p> <p>(1) State visit of H.E. Ferdinand Romualdez Marcos Jr., President of the Republic of Philippines to the Republic of Singapore held in Singapore and Signing of Memorandum of Understanding (MOU) with Singapore PDPC and NPC on September 05-08, 2022;</p> <p>(2) International Association of Privacy Professionals (IAPP) Asia Forum 2022, Centre for Information Leadership (CIPL) and Singapore PDPC Joint Roundtable Discussion, and Regulators Xchange on 17-22 July 2022</p> <p>(3) Candidature of the Republic of the Philippines for the International Telecommunications Union-Plenipotentiary Conference (ITU-PP-22) on September 24 to October 06, 2022. As per PCTO No. 033 s., 2022 dated September 12, 2022</p> <p>(4) 38th Meetings of ISO/IEC JTC 1/SC 27/WG 5 (Identity Management and Privacy Technologies) to be held on Luxembourg, Western Europe on September 24 to October 02, 2022</p> <p>(5) Two (2) Asia Pacific Privacy Authorities (APPA) Forum - 12-Jan/09-Feb/09 March</p> <p>(6) Six (6) ASEAN, Australia, New Zealand Free Trade Agreement (AANZFTA);</p> <p>(7) Three (3) Global Privacy Assembly Meetings with Six (6) Global Privacy Assembly Working Group meetings</p> <p>(8) United Nations (UN) Ad Hoc Committee Meetings</p> <p>(9) Asia Tech x Singapore Summit/ 31-May-22/ Via Web platform</p> <p>(10) Digital Identification Workshop/ 24-Jun-22/ Via Blue Jeans</p> <p>(11) World Bank Meeting/ 6-May-22/ NPC Conference Room</p> <p>(12) Global Cooperation on Data Privacy and the CBPR System: the Path Forward Workshop/ 25-28-Apr-22/ Honolulu Hawaii Meeting with Singapore and Brunei on ASEAN outreach event on DMF and MCCs for businesses/ 17-May-22/ Via Zoom</p> <p>(13) 2nd Substantive Session of the Ad Hoc Committee (AHC--Cybercrime) to elaborate a Comprehensive International convention on Countering the use of Information and Communications Technologies for the Criminal Purposes held in Vienna, Austria/ 30 May - 10 June</p> <p>(14) Asia-Pacific Economic Cooperation (APEC);</p> <p>(15) ASEAN, Australia, New Zealand Free Trade Agreement (AANZFTA); 15-Feb;</p> <p>(16) United Nations (UN) Ad Hoc Committee; 28 Feb/03-Mar;</p> <p>(17) Center for Information Policy Leadership (CIPL) 31-Mar;</p> <p>(18) ASEAN Economic Ministers; 14-Jan/10-Feb/16-Feb/ 17-Feb/ 16-Mar.</p>

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