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## ADVISORY

In view of the forthcoming migration of the online payments for fees and charges imposed by the National Privacy Commission, the NPC Landbank Account: 1516114963 can only be used until **25 March 2024**.

Starting from **25 March 2024**, you can conveniently make online payments for the fees and charges using LANDBANK Link.Biz.Portal:



<https://www.lbp-eservices.com/egps/portal/index.jsp>

For the following Services, please send your request to:

### 1. Complaints and Investigation and Mediation

- a. Filled out Service Request and Assessment Form (SRAF) with attached notarized Complaint Form shall be sent to [complaints@privacy.gov.ph](mailto:complaints@privacy.gov.ph) with email subject, "CAF-SRAF-<name of complainant>".
- b. Wait for the SRAF indicating the assessed amount to be paid to be sent via email.
- c. Pay through the Link.Biz.Portal by indicating National Privacy Commission as the merchant name.
- d. Upon completion of payment, the proof thereof shall be sent to [complaints@privacy.gov.ph](mailto:complaints@privacy.gov.ph), [asd.cashier@privacy.gov.ph](mailto:asd.cashier@privacy.gov.ph) and [fpmd@privacy.gov.ph](mailto:fpmd@privacy.gov.ph)

### 2. Advisory Opinion and Legal Research

- a. Filled out Service Request Assessment Form shall be sent to [policy@privacy.gov.ph](mailto:policy@privacy.gov.ph), with email subject: "Request for Advisory Opinion".
- b. Pay through the Link.Biz.Portal by indicating National Privacy Commission as the merchant name.
- c. Upon completion of payment, the proof thereof shall be sent to [policy@privacy.gov.ph](mailto:policy@privacy.gov.ph), [asd.cashier@privacy.gov.ph](mailto:asd.cashier@privacy.gov.ph) and [fpmd@privacy.gov.ph](mailto:fpmd@privacy.gov.ph)

### 3. Enforcement

- a. Filled out Service Request Assessment Form shall be sent to [enforcement@privacy.gov.ph](mailto:enforcement@privacy.gov.ph)

- b. Pay through the Link.Biz.Portal by indicating National Privacy Commission as the merchant name.
- c. Upon completion of payment, the proof thereof shall be sent to [enforcement@privacy.gov.ph](mailto:enforcement@privacy.gov.ph), [asd.cashier@privacy.gov.ph](mailto:asd.cashier@privacy.gov.ph) and [fpmd@privacy.gov.ph](mailto:fpmd@privacy.gov.ph).

For any questions, please send them to [info@privacy.gov.ph](mailto:info@privacy.gov.ph)

Approved by:

**ATTY. MARIA THERESITA E. PATULA**  
*Chairperson, NPC Fees Committee*

15 March 2024