ADVISORY

In view of the forthcoming migration of the online payments for fees and charges imposed by the National Privacy Commission, the NPC Landbank Account: 1516114963 can only be used until **25 March 2024**.

Starting from **25 March 2024**, you can conveniently make online payments for the fees and charges using LANDBANK Link.Biz.Portal:

![Link.BizPortal](https://www.lbp-eservices.com/egps/portal/index.jsp)

For the following Services, please send your request to:

1. Complaints and Investigation and Mediation
   a. Filled out Service Request and Assessment Form (SRAF) with attached notarized Complaint Form shall be sent to complaints@privacy.gov.ph with email subject, “CAF-SRAF-<name of complainant>".
   b. Wait for the SRAF indicating the assessed amount to be paid to be sent via email.
   c. Pay through the Link.Biz.Portal by indicating National Privacy Commission as the merchant name.
   d. Upon completion of payment, the proof thereof shall be sent to complaints@privacy.gov.ph, asd.cashier@privacy.gov.ph and fpmd@privacy.gov.ph

2. Advisory Opinion and Legal Research
   a. Filled out Service Request Assessment Form shall be sent to policy@privacy.gov.ph, with email subject: “Request for Advisory Opinion”.
   b. Pay through the Link.Biz.Portal by indicating National Privacy Commission as the merchant name.
   c. Upon completion of payment, the proof thereof shall be sent to policy@privacy.gov.ph, asd.cashier@privacy.gov.ph and fpmd@privacy.gov.ph

3. Enforcement
   a. Filled out Service Request Assessment Form shall be sent to enforcement@privacy.gov.ph
b. Pay through the Link.Biz.Portal by indicating National Privacy Commission as the merchant name.

c. Upon completion of payment, the proof thereof shall be sent to enforcement@privacy.gov.ph, asd.cashier@privacy.gov.ph and fpmd@privacy.gov.ph.

For any questions, please send them to info@privacy.gov.ph

Approved by:

ATTY. MARIA THERESITA E. PATULA
Chairperson, NPC Fees Committee

15 March 2024