

QUARTERLY PHYSICAL REPORT OF OPERATION
As of September 30, 2024

Department : Department of Information and Communications Technology (DICT)
 Agency/Entity : National Privacy Commission
 Operating Unit : < not applicable >
 Organization Code : 37 003 0000000


Particulars	UACS CODE	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)					Variance as of Sept 30, 2024	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
REGULATORY AND ENFORCEMENT PROGRAM	3101000000000000												
OO : Privacy and data security in information and communication systems supported and													
Outcome Indicator(s)													
1. Percentage of stakeholders who rated the privacy plans and policies as satisfactory or better		80%	80%	80%	80%	80%	91%	95%	97%		94%	14%	The NPC received a total average satisfactory rating of 97% through the information and education drive carried out in the 3rd quarter of 2024 consisted of the following activities: 1. 97% average satisfactory rating for three (3) DPO Briefings conducted on 18 July (1 briefing) and 14 August (2 briefings) 2024 attended by 404 participants composed of 232 females and 172 males. Others: NPC's Privacy in the Spotlight Webcast has been shortlisted for the Global Privacy Assembly (GPA) Global Privacy and Data Protection Awards 2024, under the Education and Public Awareness Category. The GPA Global Privacy and Data Protection Awards recognizes the achievements of the GPA community and highlights exemplary practices that advance data privacy and protection.
2. Number of private sectors and government agencies checked for DPA compliance		125	125	125	125	500	153	160	461		461	39	For third quarter of 2024, the NPC conducted compliance checks on 461 PICs/PIPs comprised of the following: - Ten (10) On-site Compliance visits monitored - 39 organizations checked for DPA compliance thru privacy sweeps composed of 37 participants from private sectors and 2 from the government - 11 warning letters issued to non-compliant organizations, 9 from the private sector and 2 from the government - 1 Notice of Document Submission issued to organization with in complete documents - Seven (7) show cause orders for non registrants and one (1) with no display of Seal of Registration (SOR) - 392 On-The-Spot Privacy Sweeps conducted in various malls (retail stores and restaurants) around the metro Additionally, the display of the NPC Seal of Registration reached Singapore which underscores the extraterritorial reach of the DPA of 2012. The NPC mandates that PICs and PIPs prominently display the NPC Seal of Registration at the main entrance of their business premises, office, or in the most conspicuous place to ensure visibility to all data subjects.


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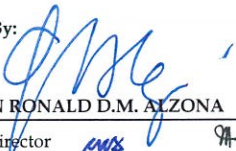
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Output Indicator(s)													
1. Number of Public Information/Education Projects implemented		3	4	4	4	15	9	4	2		15	0	<p>Two activities and projects were implemented in the third quarter of CY 2024 as part of the Data Privacy Act (DPA) nationwide awareness campaign:</p> <ol style="list-style-type: none"> Sixteen (16) Data Privacy Council-related activities attended NPC signed a Memorandum of Agreement (MOA) on regulatory sandboxing with Aboitiz Data Innovation (ADI) – the data science and artificial intelligence arm of the Aboitiz Group on 03 July 2024. This MOA aims to promote development, adoption, experimentation, and testing of innovative privacy enhancing technologies (PETs) upon use cases on sandbox environments. It also seeks to provide and share insights on its effectiveness, benefits, and future challenges in the field of data privacy and protection. <p>Others:</p> <ol style="list-style-type: none"> Three (3) DPO Briefing were conducted with 404 participants composed of 232 female and 172 male with a total average satisfactory rating of 97%; Nine (9) press releases and statements issued; 38 DPA talks by invitation conducted ; 173 NPC Stakeholders Consultative Engagements/Meetings organized; Four (4) Advisory Opinions issued; Three (3) Privacy in the Spotlight shows posted
2. Percentage of requests for technical assistance responded to within the prescribed time frame		80%	80%	80%	80%	80%	98%	99%	99%		99%	19%	<p>For the third quarter of CY 2024, an average of 99% on all public assistance/requests were acted upon and handled. The following accomplishments were achieved thru technical assistance and related interventions:</p> <ol style="list-style-type: none"> 100% or 16,208 public assistance thru emails, walk-ins, calls, and social media received were acted upon; 100% or 4 out of 4 Freedom of Information (FOI) inquiries and requests were acted upon within 15 days upon receipt; 100% or 61 complaints received and acted upon as of the 3rd quarter of CY 2024 thru 8888 Portal and acted upon within 72 hours; and 96% or 23 out of 24 Complex Inquiries received were acted upon and issued.

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3. Percentage of complaints and investigations resolved		75%	75%	75%	75%	75%	100%	100%	100		100%	25%	100% acted upon on all privacy concerns received totaling to 5,048 comprised of 4,681 e-mails (93%), 315 phone calls/messages (6%), and 52 walk-ins (1%).
4. Number of international membership or cooperation entered		1	2	2	2	7	6	8	2		16	9	<p>Participated in two(2) international engagements and other cooperation activities such as conventions, meeting sessions, and conferences with Data Privacy entities and government instrumentalities, as well as other ICT-related international coordination transpired from April to June 2024 with a grand total of sixteen international coordination for the third quarter of CY 2024:</p> <p>1. Personal Data Protection (PDP) Week / Singapore / July 2024 2. U.S. Philippine Cyber and Digital Dialogue / Washington, D.C / July 2024</p> <p>Other International Engagements include:</p> <p>I. Asia Pacific Economic Cooperation (APEC) - APEC 2024 third Seniors Officials Meeting / Lima, Peru / 13 to 23 August 2024</p> <p>II. Asia Pacific Privacy Authorities (APPA) - APPA Governance Meeting 27 Aug & 24 September 2024</p> <p>III. Global CBPR - Three (3) GPA Membership meetings attended</p> <p>IV. Global Privacy Assembly - Six (6) GPA meetings attended</p>

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