

QUARTERLY PHYSICAL REPORT OF OPERATION
As of December 31, 2024

Department : Department of Information and Communications Technology (DICT)
 Agency/Entity : National Privacy Commission
 Operating Unit : < not applicable >
 Organization Code : 37 003 0000000


Particulars	UACS CODE	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)					Variance	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
REGULATORY AND ENFORCEMENT PROGRAM	3101000000000000												
OO : Privacy and data security in information and communication systems supported and													
Outcome Indicator(s)													
1. Percentage of stakeholders who rated the privacy plans and policies as satisfactory or better		80%	80%	80%	80%	80%	91%	95%	97%	97%	95%	15%	The NPC received a high average satisfactory rating of 97% from its information and education drive conducted in the 4th quarter of 2024, which consisted of the following activities: 1. 97% average satisfactory rating for three (3) DPO Briefings conducted on 18 July (1 briefing) and 14 August (2 briefings) 2024 attended by 723 participants composed of 376 females and 347 males. Others: The NPC launched three (3) Privacy in the Spotlight Webcast shows in the last quarter of 2024. This flagship initiative was recognized as the Outstanding Digital Campaign Award in Best Long-Form Campaign Category at the inaugural annual awards program "PARANGAL: Gawad ng Kahusayan sa Komunikasyong Pampubliko" by the Presidential Communications Office. NPC Issuances 1. Published Advisory No. 2024-03 Guidelines on Child-Oriented Transparency 2. Published Advisory No. 2024-04: Guidelines on the Application of Republic Act 10173 or the Data Privacy Act of 2012 (DPA), its Implementing Rules and Regulations, and the Issuances of the Commission to Artificial Intelligence Systems Processing Personal Data 3. Contributed to three (3) legislative comments/ position papers on the following topics: - Cybersecurity Act - Establishment of BaMIS - Expanding the Coverage of Espionage Act
2. Number of private sectors and government agencies checked for DPA compliance		125	125	125	125	500	153	160	461	74	848	348	For the last quarter of 2024, the NPC conducted compliance checks on 74 PICs/PIPs comprised of the following: - 52 on-site Compliance visits monitored; - 20 private sector organizations underwent privacy sweeps to determine their compliance with the DPA; and - 2 warning letters issued to non-compliant private sector organizations. Further, the NPC has officially launched the Compliance and Security Monitoring Command Center (CSMCC) on 19 December 2024. The CSMCC is a state-of-the-art facility that will serve as a centralized platform for continuous monitoring of data privacy compliance across sectors. Other significant accomplishments include: - 4,936 DPOs were registered with the NPC which are composed of 4,778 organizations and 158 individual professionals garnering a significant increase by 176% or 25,032 total annual registrations against previous year's data of 9,067 - 1,923 Certificates of Registration (CORs) with complete requirements were issued to both domestic and foreign jurisdictions - 100% or a total of 62 personal data breach notifications received through the Data Breach Notifications Management System (DBNMS) were acted upon. Six (6) of these notifications came from the government sector while fifty-six (56) from the private sector.


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1	2	3	4	5	6	7	8	9	10	11	12	13	14
Output Indicator(s)													
1. Number of Public Information/Education Projects implemented		3	4	4	4	15	9	4	2	4	19	4	Four (4) activities and projects were implemented in the last quarter of CY 2024 as part of the Data Privacy Act (DPA) nationwide awareness campaign: 1. Issued twelve (12) press releases and statements including position on the alleged Gcash Unauthorized Transactions 2. One (1) Memorandum of Understanding (MoU) signed between NPC and the Personal Information Protection Commission (PIPC) of the Republic of Korea 3. In coordination with the Data Privacy Council, the NPC officially launched Data Privacy Training Roadshows 2024 with at least 360 participants across Visayas and Mindanao 4. One (1) Memorandum of Agreement (MoA) signed between NPC and the Insurance Commission Other continuing awareness campaign includes: 1. Three (3) DPO Briefings were conducted with 404 participants composed of 232 female and 172 male with a total average satisfactory rating of 97%; 2. 54 DPA Talks facilitated for the 4th quarter of CY 2024; 4. 154 NPC Stakeholders Consultative Engagements/Meetings organized; 5. Nine (9) Advisory Opinions issued; 6. Three (3) Privacy in the Spotlight shows posted ; and 7. Seven (7) Data Privacy Council-related activities attended.
2. Percentage of requests for technical assistance responded to within the prescribed time frame		80%	80%	80%	80%	80%	98%	99%	99%	99%	99%	19%	For public and technical assistance and related interventions, the following are the accomplishments: a)99.97% or 12,535 out of 12,538 public assistances thru emails, walk-ins, calls, and social media received were all acted upon. b)100% or two (2) Freedom of Information (FOI) inquiries and requests were acted upon within 15 days upon receipt c)100% or 38 complaints received and acted upon as of 4th quarter of 2024 thru 8888 Portal and acted upon within 72 hours d)100% or 15 out of 15 Complex Inquiries received were acted upon and issued

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Particulars	UACS CODE	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)					variance as of Sept 30, 2024	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
3. Percentage of complaints and investigations resolved		75%	75%	75%	75%	75%	100%	100%	100	100%	100%	25%	The NPC addressed 100% of the 2,696 privacy concerns received, which comprised of 2,411 e-mails (89%), 229 phone calls/messages (8%), and 56 walk-ins (2%).
4. Number of international membership or cooperation entered		1	2	2	2	7	6	8	2	2	18	11	<p>Participated in two(2) international engagements and other cooperation activities such as conventions, meeting sessions, and conferences with Data Privacy entities and government instrumentalities, as well as other ICT-related international coordination transpired from October to December 2024 with a grand total of eighteen (18) international coordination for CY 2024:</p> <ol style="list-style-type: none"> 1. Asia Privacy Bridge Forum (ABP) - Keynote speaker in the 13th ABP Forum 16 October to 19 October 2. Data Privacy and Cybersecurity Initiative California, USA from 23 November to 03 December 3. Asia Pacific Economic Cooperation (APEC) - APEC 2024 third Seniors Officials Meeting / Lima, Peru / 13 to 23 August 2024 4. Asia Pacific Privacy Authorities (APPA) - One (1) APPA Governance Meeting , 23 October 2024 5. Global Cross-Border Privacy (CBPR) Forum/ Global Forum Assembly (GFA) Seven (7) GFA Membership meetings attended

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 (PCSO No. 105 s. 2025)